

# Haven

## PREA ALLEGATION SUMMARY REPORT

### 2018

Submitted by: Toni Wright, PREA Coordinator

#### YEAR 2018

Total Number of Allegations: 4

Number of Substantiated Allegations: 2

Number of Unsubstantiated Allegations: 0

Number of Unfounded Allegations: 2

#### Allegations Breakdown: By Facility

Haven House: 2

Haven Mother's House: 2

Identified Vulnerabilities: None

Corrective Action: None

#### Year Eight Assessment

The Haven participated in its second PREA Audit in 2018. Kenneth Juranek conducted the facility visit from September 10-14, 2018. During the initial audit review there was one identified area of concern. For Standard 115.251(b) which states "The agency shall also inform residents of a least one way to report abuse or harassment to a public or private entity or office that is not part of the agency and that is able to receive and immediately forward resident reports of sexual abuse and sexual harassment to the agency officials, allowing the resident to remain anonymous upon request." Due to the nature of the Therapeutic Community (TC) program clients may not go out into the community for several months and due to the structure of our program clients in the early phases of treatment are not allowed to make telephone calls without receiving prior permission. Although clients have individual counselors, a mental health team, and physicians they can report incidents to, due to the above mentioned structure of the TC, auditors found that clients lacked true anonymity if they wanted to make a report to someone outside of the agency.

In order to assure complete anonymity for clients needing to report PREA violations, the program installed a telephone that only calls the DOC TIPS Line in a restroom located at each residential house. The unique location of the phone was determined because the restroom gives individuals complete anonymity when making a call to the TIPS Line. All staff and clients at the facility received training regarding this new reporting procedure. A corrective action plan detailing this new procedure was sent to the PREA auditor Kenneth Juranek on January 22, 2019. The program received the final audit report on January 30, 2019 and was found to be in full compliance of all standards at that time.

During 2018, four incidents involving clients were reported to the PREA Coordinator. Each incident was investigated; two were found to be unfounded and two were found to be substantiated. In each case, all of the rights and privileges of the clients involved were monitored and protected. The PREA Coordinator conducted a refresher training for all clients on July 25, 2018, during this meeting clients were reminded of the zero tolerance policy at our facility, the importance of reporting any suspected incidents, and the various ways to report.

Staff participated in a PREA refresher training on September 5, 2018. This training focused on a complete review of the initial training materials for staff, as well as site-specific policies and procedures for response to incidents. All new employees received PREA training individually or in very small group settings within one week of hire.

The Haven continued to operate under existing memoranda's of understanding with entities which support the Haven's adherence to PREA standards. Addictions Research and Treatment Services (ARTS), on behalf of both Peer I and the Haven, have signed MOUs with Denver Health and Hospital Authority (SANE provider) and Blue Bench (victim advocacy

and support). We renewed our MOU with Blue Bench this year, making the new MOU valid until June 2020. The Denver Health and Hospital Authority MOU is valid through February 2020. ARTS continues to utilize The Spring Institute as primary provider for interpretive language services and retains copies of the Denver Police Department Sex Crimes Unit policies for criminal investigations.

Cameras continued to be used in both the Haven and Haven Mother's House residential programs. These cameras are strategically placed in basement areas to assist staff in detecting, deterring, and preventing sexual abuse and sexual harassment, as well as detection of other potential hazards. The Haven staff continue to use the cameras to augment safety and monitoring protocols.

A full copy of the audit report is publically available at [www.artstreatment.com](http://www.artstreatment.com).